
Privacy Notice for Teacher Voice 2026 – Clients

1 Why are we collecting this data?

NFER, as data controller, uses your personal data to administer the inclusion of your organisations' questions in our Teacher Voice Omnibus Survey.

We may also use your details to offer you future opportunities to place questions in the survey.

2 What is the legal basis for processing activities?

The legal basis for processing personal data is covered by GDPR Article 6 (1) (b) which states that the processing is necessary for a contract we have with you as a representative of your organisation.

3 How will personal data be obtained?

NFER collects personal data directly from you, our client, via the online enquiry form or during the process of contracting.

To carry out marketing activities, we may use contact details publicly available on your organisation's website.

4 What personal data is being collected by this project?

We will collect your name, email address, telephone number and details of the organisation you work for.

5 Who will personal data be shared with?

Data provided by clients is used internally for the development of the survey and provision of results. No identifying personal data or names of organisations are shared outside NFER.

We will not pass your personal details onto any third parties.

6 Is personal data being transferred outside of the United Kingdom?

No personal data is stored or transferred outside of the UK.

7 How long will personal data be retained?

NFER holds financial and contractual records in line with legal requirements. We will hold financial records for up to seven years and contracts indefinitely.

Unless you opt-out of marketing activities, we will retain your personal information until the Teacher Voice survey is withdrawn.

Individuals can ask for their details to be updated or removed at any time by emailing Teacher Voice - teachervoic@nfer.ac.uk.

8 Can I stop my personal data being used?

NFER handles personal data in accordance with the rights given to individual under data protection legislation. Under certain circumstances data subjects have the right:

- to request access to information that is held about them (a data subject access request).
- to have personal data rectified if it is inaccurate or incomplete.
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing.
- to restrict processing of personal data (for example, permitting its storage but no further processing).
- to object to processing
- to data portability
- not to be subject to decisions based purely on automated processing where it produces a legal or similarly significant effect.

We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This helps us ensure that personal information is not disclosed to any person who has no right to receive it.

To exercise any of these rights, please contact our Compliance Officer (compliance@nfer.ac.uk).

9 Who can I contact about this project?

Any queries about the day-to-day management of the data processing outlined in this privacy notice, please contact teachervoic@nfer.ac.uk.

If you have concerns about the way NFER processes personal data, please raise your concern by contacting the Compliance Officer: compliance@nfer.ac.uk.

If you remain dissatisfied, you have the right to lodge a complaint about data protection issues with the Information Commissioner’s Office, the body responsible for enforcing data protection legislation in the UK, at <https://ico.org.uk/concerns/>

If you are in the European Union, NFER’s EU data representative is Rickert Rechtsanwaltsgesellschaft mbH. You can contact them to raise queries about the use of your personal data:

Rickert Rechtsanwaltsgesellschaft mbH

National Foundation for Educational Research in England and Wales (NFER)

Colmantstraße 15

53115 Bonn

Germany

art-27-rep-nfer@rickert.law

10 Updates

We may need to update this privacy notice periodically, so we recommend that you revisit this information from time to time. The date when this privacy notice was last updated is shown in the footer at the bottom of this document.

This privacy notice was reviewed in February 2026 – some clarifications were made but no substantial changes.